



#### **Scott Major, CIO/Director**

The CIO/Director shall be responsible for planning, administering, and supervising all areas including: general administration, infrastructure and operations, security and compliance, innovative initiatives, software services, grant and funding development, and the development and delivery of technology services for the Office of Information Technology, BCIU programs, constituent school districts and the community at large. Other key assignments include Open Records Officer, Information Security Officer, PAIMS, Technology Advisory Group, PAIUnet.

#### **Cherie Zimmerman, Assistant Director**

The Assistant Director shall be responsible for assisting the CIO/Director in planning, administering, budgeting, and supervising activities for the Office of Information Technology. Provide direct oversight of infrastructure and operations, software support and development services, and the Print Services Center, serving the Office of Information Technology, BCIU programs, constituent school districts, and the community at large. Other key assignments include Technology Advisory Group, PAIUnet, PAIMS, PAIU consortium purchasing, and E-rate Services.

#### **Print Services Center**

- Quality, high-speed print and duplication services for a variety of needs, including black & white or color production of posters, brochures, labels, booklets, documents, multi-part forms, and more.

#### **Greg Eckel, Program Administrator**

##### **Administrative, Infrastructure, and Operational Services**

- Servers, storage, and virtual environment administration and management
- Office 365 Administration, Email, file shares, print, active directory & policy management services
- Data Center/Infrastructure & Operations Management
- Network, server, and desktop security administration and monitoring
- Regional Wide Area Network administration, monitoring, security compliance, and grant funding application
- Network consulting services including design, troubleshooting/diagnostic, and configuration
- VOIP phone system and cell phone service management
- Desktop computer deployment, management, troubleshooting, software support, and lease management
- Mobile Device procurement, deployment, management and support
- Multi-purpose peripheral device lease management, maintenance, and support
- Technology purchases process management, compatibility analysis, legal review, and installation

## CONTACT US

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## Rich Loveless, Program Administrator

### Software Development & Support Services

- Software application development and procurement, including implementation, training, and administration services
- Development and support of PA Keys portal, eTaxTrax®, Career Ready Berks, internal tools, applications, and websites for BCIU Programs and across the Commonwealth
- Sharepoint & BCIUnify Intranet development, administration, training, and support
- Software as a Service (SaaS) delivery of application software to school districts, townships, municipalities, and BCIU programs for:
  - K-12 Student Management (Infinite Campus)
  - K-12 Special Education Case/Information Management (Infinite Campus)
  - K-12 Financial Management (CSIU Financial Information System (FIS) / eFinancePLUS)
  - Tax Billing (eTaxTrax®)
- Pennsylvania Information Management System (PIMS), PennData, and Alternative Education Reporting support services
- Support for state and federal reporting initiatives, such as PASecureID, ESSA, Data Quality Network, AFR, tax collection agencies, etc.
- Frontline Professional Growth for professional development and Act 48 tracking as well as online course registration & management
- Support and development of the Career Ready Berks platform

